

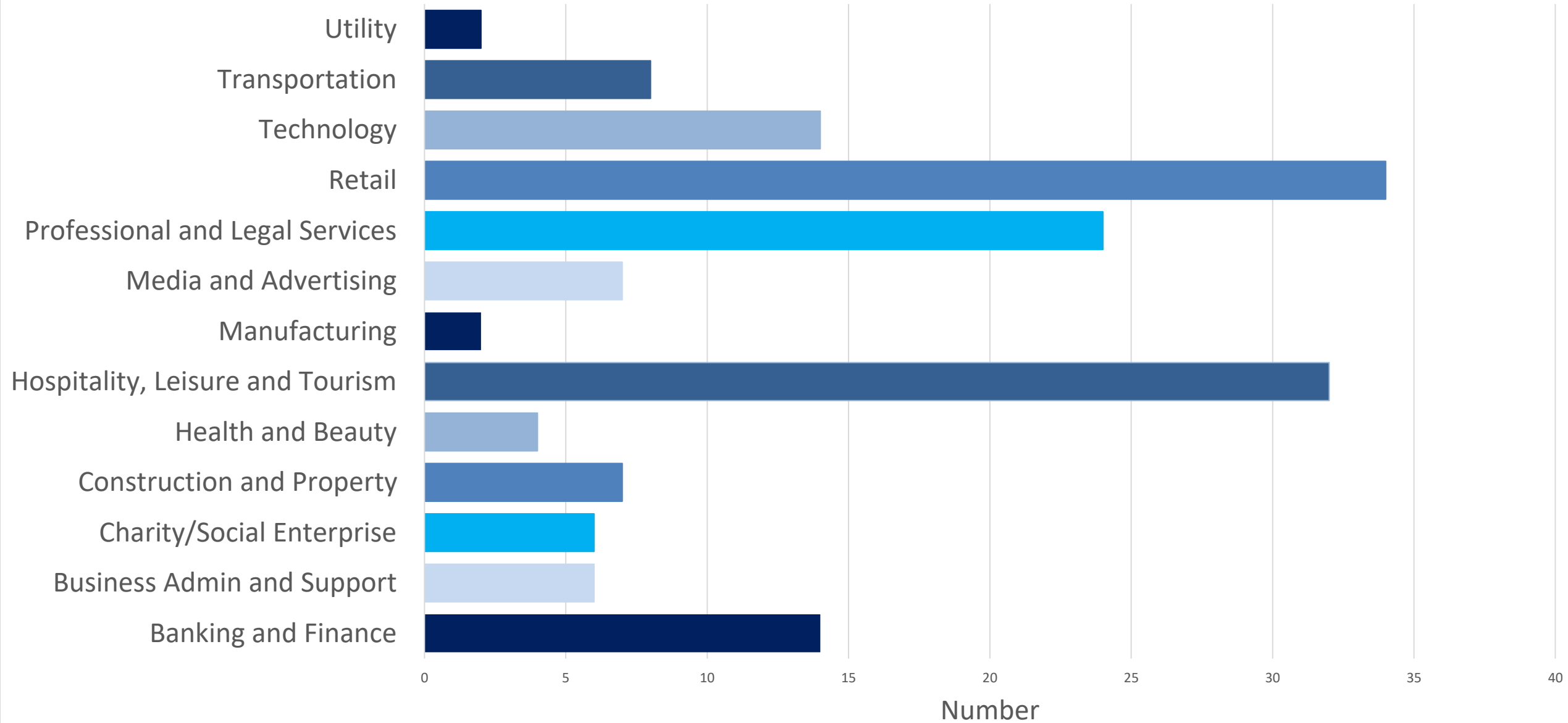


**BELFAST
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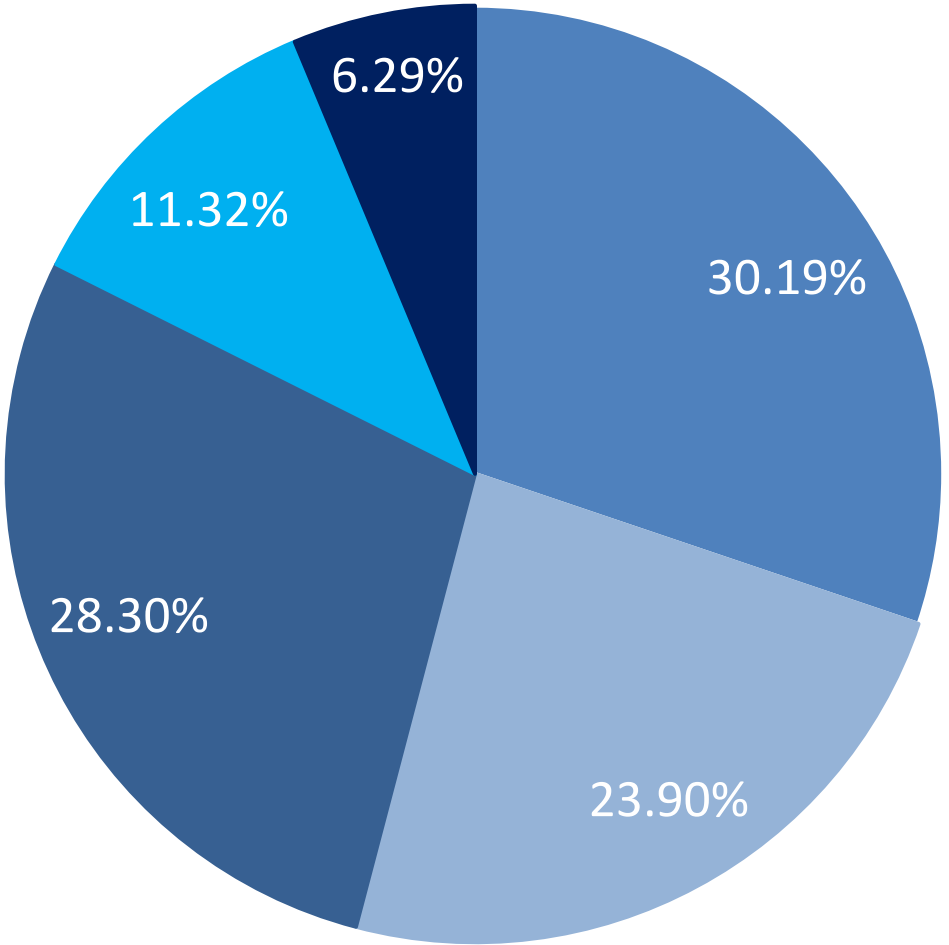
Cleanliness and Safety Survey

May/June 2022

Responses were received from 160 businesses drawn from a wide range of different sectors

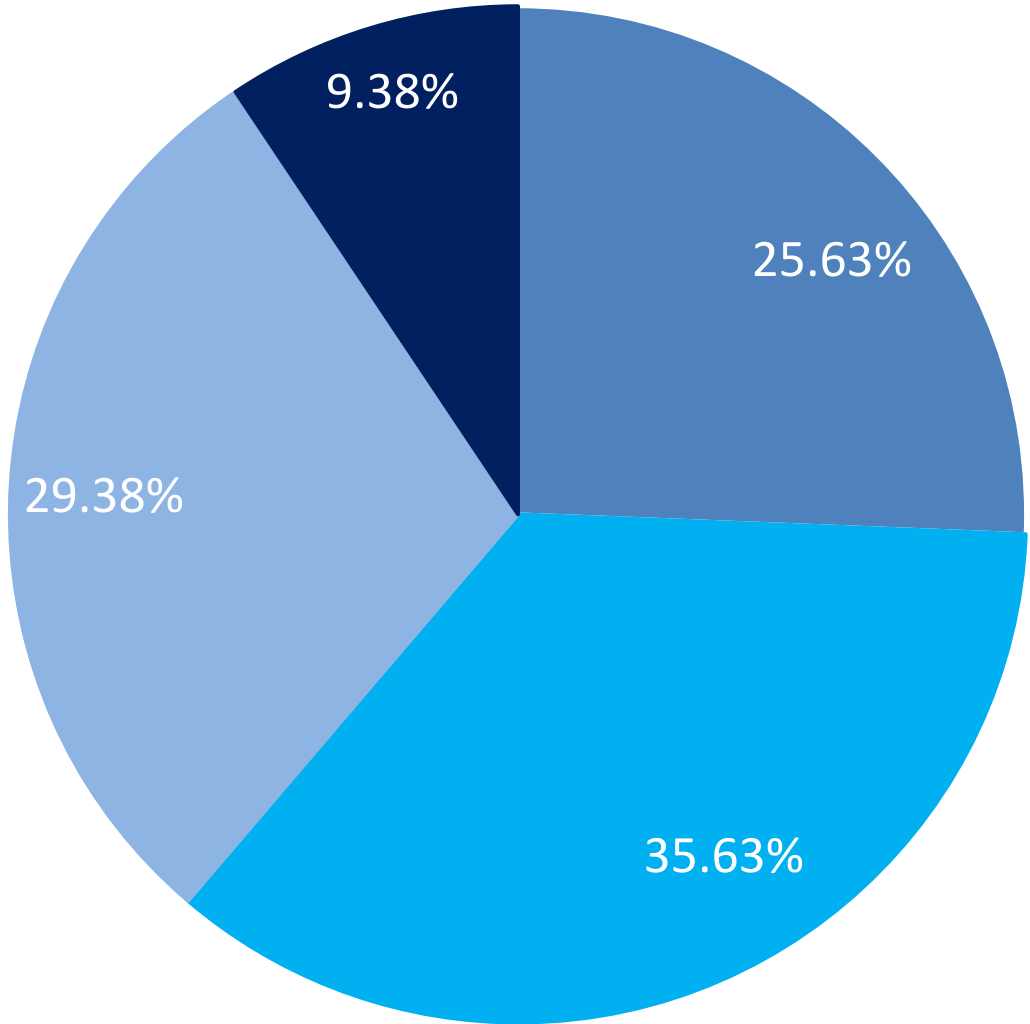


How would you rate the cleanliness of the street/area immediately around your business?



■ Very Poor ■ Poor ■ Average ■ Good ■ Very Good

How would you rate the cleanliness of the city centre as a whole?



■ Very Poor ■ Poor ■ Average ■ Good

How would you rate these particular aspects of cleanliness in Belfast city centre?

Litter – 61% said it was poor or very poor

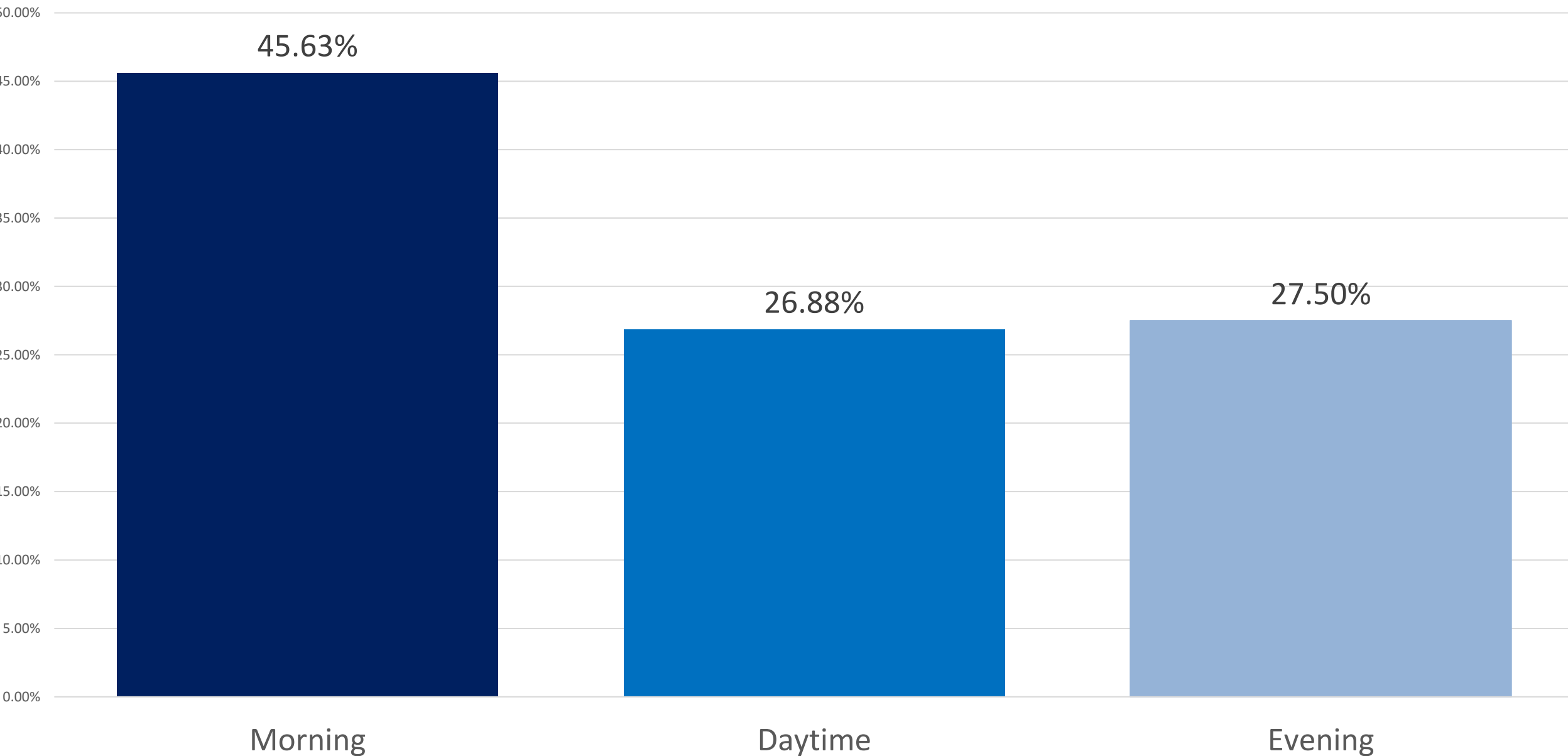
Bins – 55% said it was poor or very poor

Dog Fouling – 48% said it was good or very good

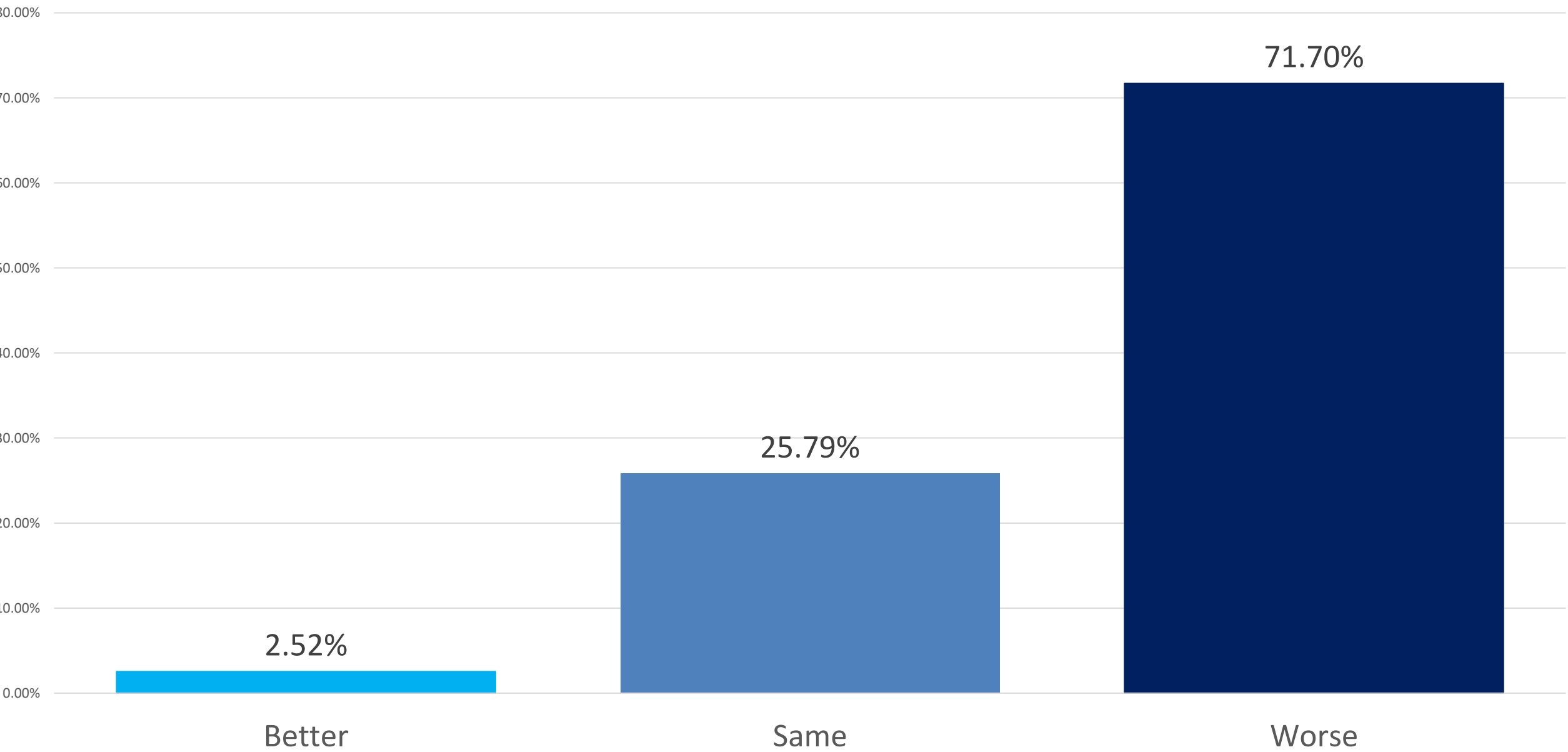
Drugs Waste – 57% said it was poor or very poor

Broken Glass – 58% said it was poor or very poor

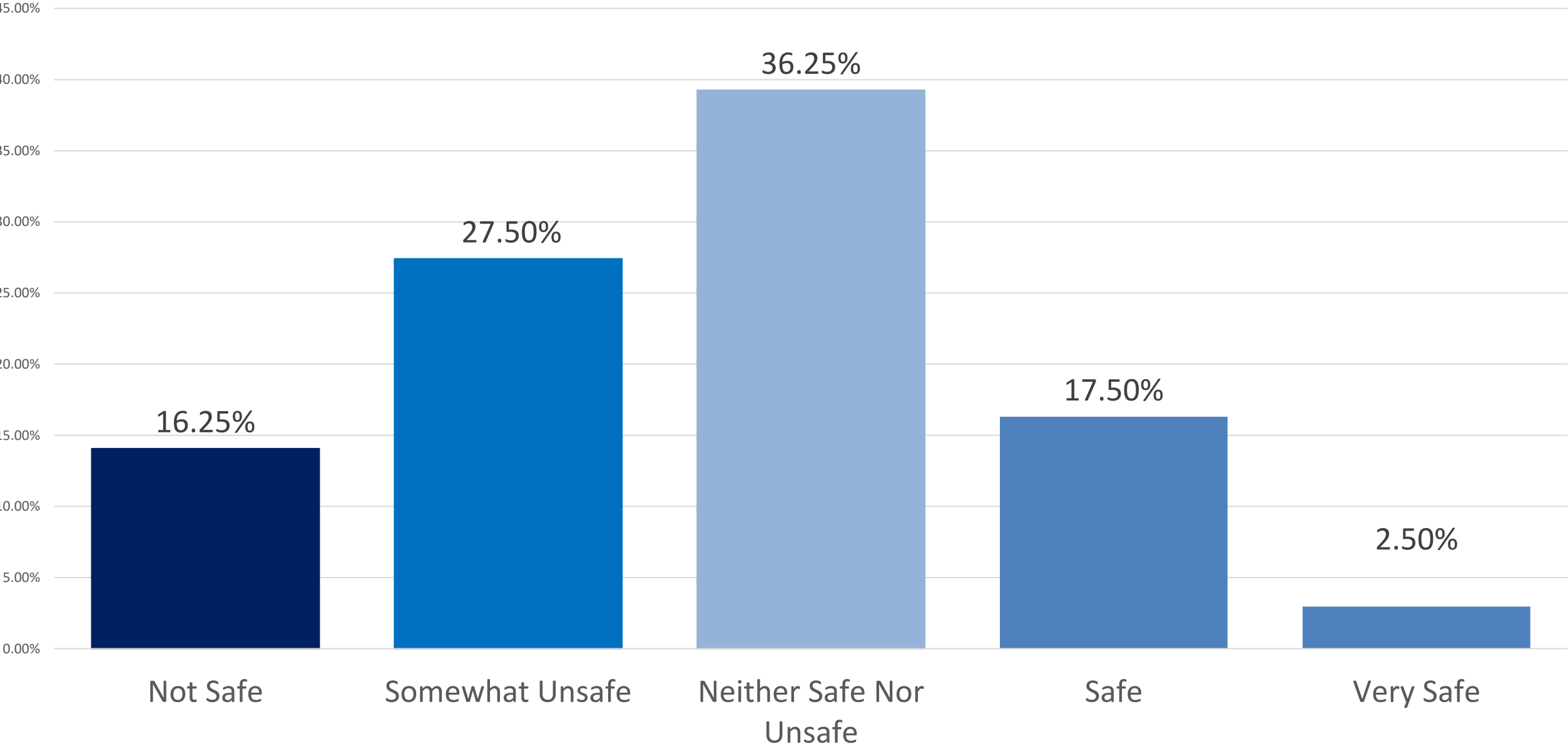
In your view, at what time of the day are problems with cleanliness in the city more of an issue?



Would you consider the cleanliness of Belfast city centre to be better, worse or the same as it was pre-pandemic?



How would you rate Belfast city centre in terms of safety for staff, customers, visitors etc?



To what extent do you think Belfast city centre has a problem with the following?

51% think Belfast has a problem with ASB 'to some extent'

71% said drugs and substance abuse was a significant problem

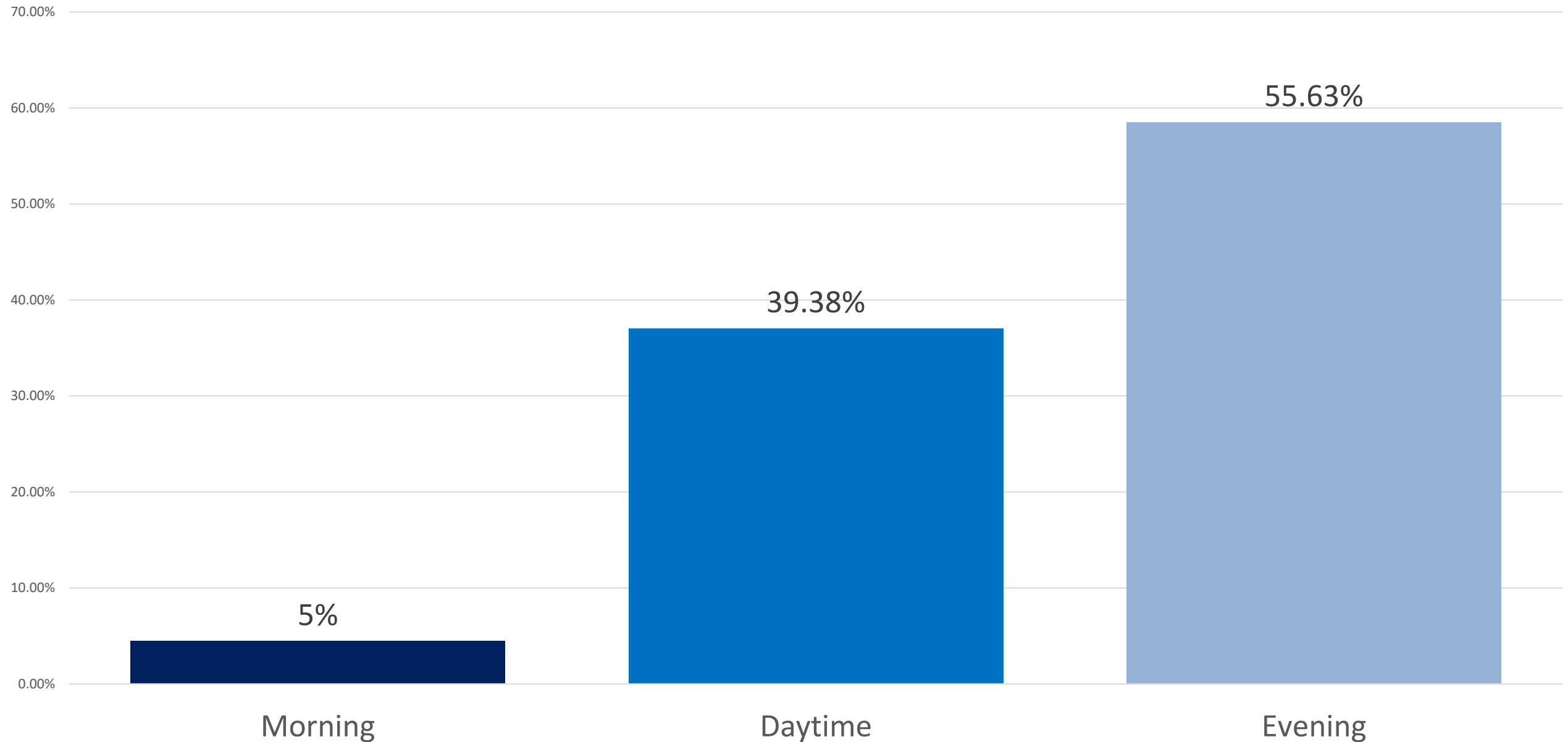
62% believe that on street begging is a significant problem

63% think that rough sleeping is a significant problem

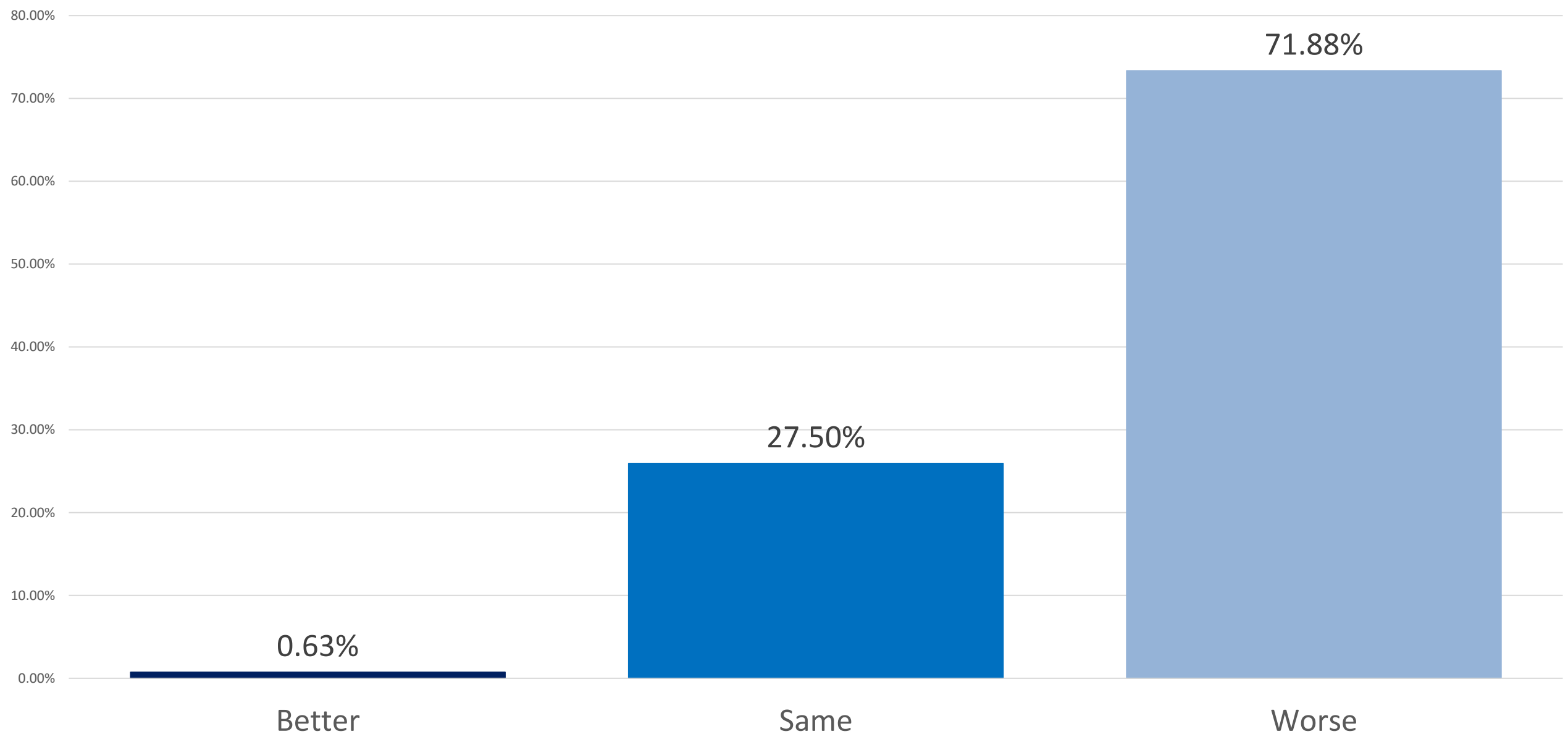
2/3 said that shoplifting was 'to some extent' a problem

52% believe that the city centre has a problem with vandalism 'to some extent'

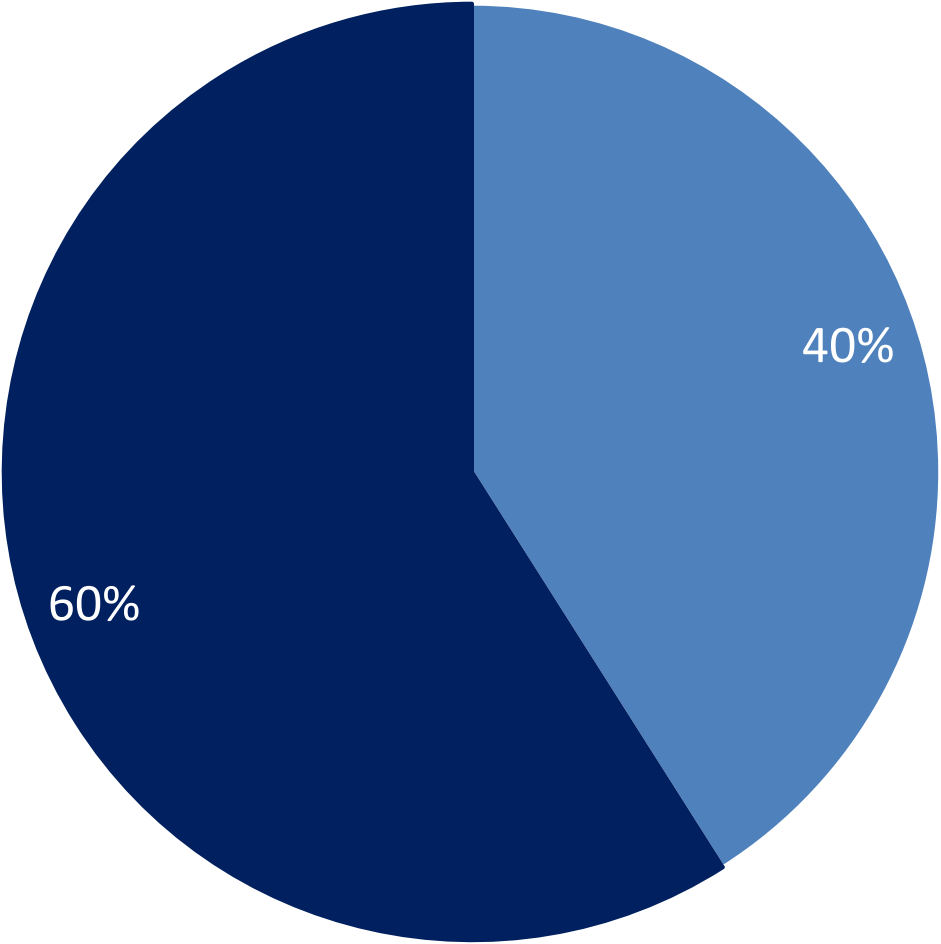
In your view, at what time of the day are problems with safety, anti-social behaviour etc in the city more of an issue?



Would you consider anti-social behaviour in Belfast city centre to be better, worse or the same as it was pre-pandemic?

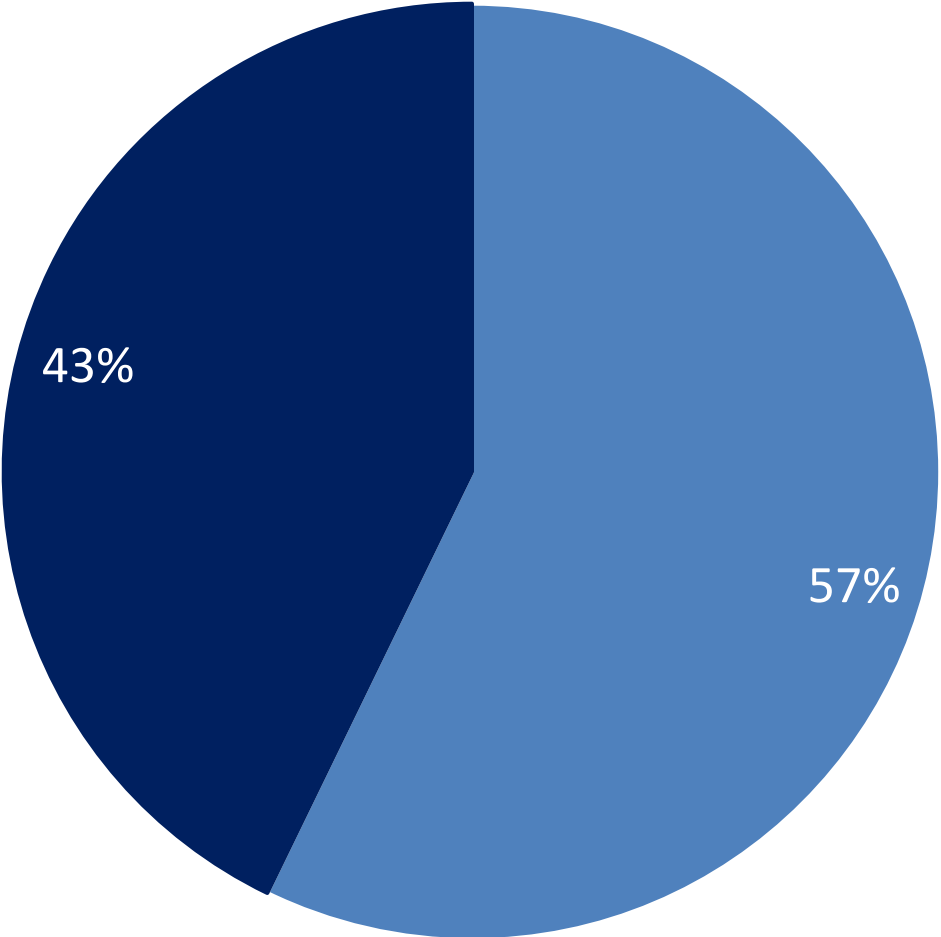


When you engaged with Council or Police about ASB etc, were you satisfied with the response you received?



■ Yes ■ No

When you engaged with third sector organisations about ASB etc, were you satisfied with the response you received?



■ Yes ■ No

“I am ashamed of our city at the moment. It is extremely dirty, in particular the ground is often stained, sticky and smells”.

“Drug dealing and taking is rife and highly visible across the city centre. Thursday night late night shoppers often comment on how intimidating the city centre is”.

“The drug abuse is disgraceful, drug addicts openly injecting drugs on streets, urinating, discarding used injections on pavements, fighting among themselves”.

“We get a lot of comments from customers, tourists and visitors about how dirty and smelly Belfast is”.

“No longer feel safe walking through city centre. I had one very frightening incident in recent months where two individuals attempted to grab my bag, but one of them fell over and I ran away. A second similar incident also happened to me with one individual in recent weeks. I have never had any such experiences pre-pandemic. The city centre does not feel safe in daytime anymore and it is not as clean as it used to be”.

“We are property asset managers, looking after office and retail for multinational, national and local tenants. This is a huge problem for all tenants who have returned to the city. To the point where we know of tenants moving out of the city and others who are finding it difficult to get staff to return to the office citing unpleasant atmosphere in the city”.



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